

COUNT US IN  
2020

There's Power In  
Being Counted



COUNTUSIN2020.ORG

## The Internet Response Option in the 2020 Census

The 2020 Census will count every person living in the U.S. The census occurs every 10 years and informs how over \$1.5 trillion in federal funding is allocated annually. There are a few ways that the 2020 Census will differ from the 2010 Census.

### You Can Respond to the 2020 Census Online!

The 2020 Census will be the first census that will allow every person to fill out the census form online. You will receive an invitation to respond in mid-March. Depending on how likely your area is to respond online, you will receive either an invitation encouraging you to respond online or an invitation along with a paper questionnaire.

Most households will receive a letter in the mail inviting them to respond online, with a unique household ID and the web address of the official Census Bureau website.

- Make sure you go to the official 2020 Census website to respond.
- This ID should be used to fill out one online form, where you should list every person living at your address. If you lose your household ID, you can still fill out the census online by providing your address.

You will be able to fill out the form using a computer, tablet, or a smartphone.

- The best browsers to use when responding online are Internet Explorer, Safari, Chrome, or Firefox.
- The best devices for responding online are PCs, iPhone version 5 and later, most iPad versions, and Samsung Galaxy phones and tablets.

If you do not have access to the internet, you can still participate in the 2020 Census.

- If you do not respond to the census online, the Census Bureau will send you a paper version of the form in the mail during their 4th mailing. This 4th mailing is part of their process for sending you instructions and reminders to respond to the census.
- Some libraries and community organizations will set up computers or tablets where people can go to fill out the census. There will not be a limit to the number of responses that can be made from a single device.

### Language Support for 12 Non-English Languages Online and By Phone



The *online form* is available in 12 non-English languages: Spanish, Chinese (Simplified), Vietnamese, Korean, Russian, Arabic, Tagalog, Polish, French, Haitian Creole, Portuguese, and Japanese.

You can also fill out the form on the *phone* or ask questions. Phone support is offered in 12 non-English languages: Spanish, Chinese (Mandarin and Cantonese), Vietnamese, Korean, Russian, Arabic, Tagalog, Polish, French, Haitian Creole, Portuguese, and Japanese.

The *paper form* is only available in English and Spanish.

Language guides, which are translated reference tools that people can use to help fill out their English form, and glossaries for 59 non-English languages are available on the [Census Bureau website](https://www.census.gov/programs-surveys/decennial-census/2020-census/planning-management/language-resources.html) (<https://www.census.gov/programs-surveys/decennial-census/2020-census/planning-management/language-resources.html>). See our factsheets at [www.countusin2020.org/resources](http://www.countusin2020.org/resources) for more information on what the census form asks, how to respond, and how to get assistance.

## Keeping Your Online Responses Safe

The Census Bureau will work to keep your online responses safe. The Census Bureau will encrypt your data into a format that is hard to understand. The Census Bureau will encrypt response data twice. The first encryption occurs when you hit the submit button. The second set of encryption happens when the responses reach the Census Bureau's database. The Census Bureau will also monitor to make sure scammers, hackers, or other bad actors cannot access responses submitted through the online form.

In addition, the Census Bureau is not allowed to share your individual information with other government agencies, immigration officials, or the public. Strong laws protect your response from being shared! Census responses can only be used for statistical purposes.

You can find more information about the census at [www.countusin2020.org/resources](http://www.countusin2020.org/resources).

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